

Corporate policy

Our company is constantly facing up to the challenges of the market. In doing so, we aim to constantly for the benefit of our customers and to protect our own interests in all phases of our service provision.

Satisfied customers, healthy and motivated employees, the performance of our company and long-term sustainable growth are our goals.

The management is aware of its responsibility with regard to quality, the safety and health of its employees and the preservation of our environment.

The legal, official and customer-specific requirements are determined and taken into account as a minimum standard during implementation.

In order to ensure that the constantly increasing demands of the market are taken into account and that our customers are always satisfied, we work according to a quality and environmental management system. This integrated management system complies with DIN EN ISO 9001:2008 and DIN EN ISO 14001:2004 as well as an internal occupational safety management system. The top management is committed to developing and realising the management system and constantly improving its effectiveness.

- Quality and customer satisfaction -

As a quality-conscious company, it is our declared aim to provide our services in the highest quality and for the greatest possible benefit of our customers. Our actions are orientated towards the wishes of our customers. The aim is always to achieve absolute customer satisfaction with all our services.

We use measurable targets to regularly review customer satisfaction with our projects and services in order to develop suitable measures that enable us to continuously improve quality and customer satisfaction.

In this way, we ensure that management and employees fulfil their commitment to quality. With the aim of continuously improving our management system, the expectations of our customers should always be taken into account and the economic success of the company ensured.

- Occupational health and safety -

Our employees are our most valuable asset. We operate an internal occupational safety management system to protect their health and labour.

The management is aware of its responsibility for the safety and health of all employees. The primary objectives to be achieved with the help of this management system are to prevent personal injury and damage to property and to ensure the safety of third parties.

The integrated management system enables the status to be regularly recorded and evaluated, thereby ensuring a high level of safety and security. to maintain and improve health, according to the motto "**people and technology**".

We also endeavour to enforce our own standards with all our subcontractors and suppliers.

We aim to achieve this "no compromise in safety" strategy by regularly training our staff.

- Environment -

Everything we do has an impact on our environment. We operate an environmental management system to minimise negative effects on our environment and prevent damage to it. Not only internally, but also in co-operation with subcontractors, we ensure compliance with our System specifications.

The environmental protection targets that have been drawn up must be constantly monitored for compliance and redefined in the interests of continuous improvement.

The aim is to continuously work avoiding and, where this is not possible, minimising environmental pollution. Of course, we also take into account any additional requirements from our customers.

All employees are called upon and to fulfil their duties in terms of quality, occupational safety, health and environmental protection with commitment and motivation in their own interests, in the interests of our customers and in the interests of our company and to participate in the management systems that have been introduced.

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